The Writing Sample

IT SYSTEMS DOCUMENTATION FOR L3HARRIS

OVERVIEW

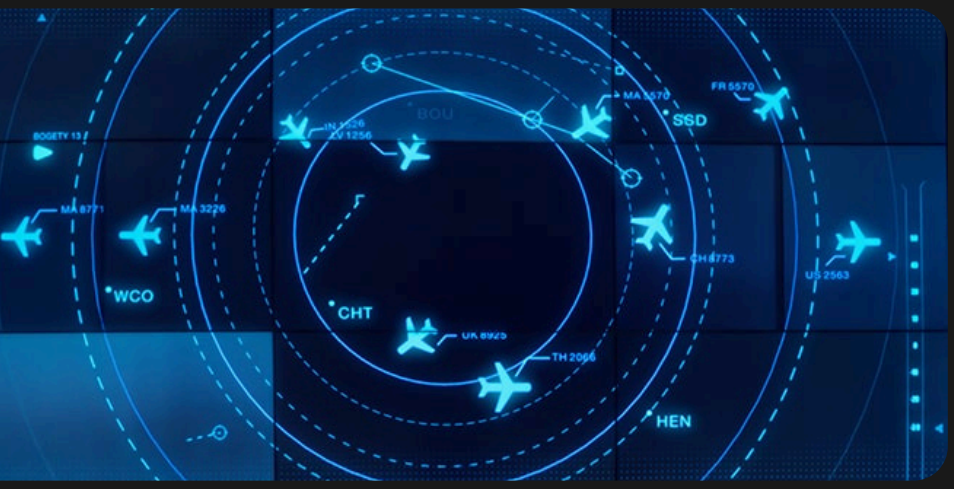
While supporting critical infrastructure at L3Harris, I developed technical documentation to support remote system operation, diagnostics, and maintenance. This included working across Windows and Unix environments, translating real-time tasks into clear, usable guides for engineering and IT teams.

CHALLENGE

L3Harris systems required secure remote access via virtual servers and specific configurations for communication and patching. I had to document how to connect, manage, and repair systems that were physically inaccessible, while adapting to differences between host (Windows) and target (Unix) systems. Much of the work relied on direct database interaction and working knowledge of network environments—without room for error.

RESULTS

- Authored over 20 system-level guides covering remote access, patching, and repair workflows
- Collaborated with SMEs to translate complex configurations into actionable documentation
- Supported mission-critical platforms while adhering to strict IT security protocols
- Delivered accurate, trusted documentation under high confidentiality and time constraints



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We:

- Deliver MIL-STD, ISO, and in-house compliant documentation
- Support engineering, quality, and service teams
- Operate under NDAs and regulatory constraints
- Build once—so you don't have to revisit it later



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- Systems that stay useful after contracts end
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Disclaimer: This case study summarizes publicly shareable aspects of my role. All original documentation is protected under ITAR regulations and NASA/contractor confidentiality agreements, and I no longer have access to any project materials.