The Writing Sample

REBUILDING LEGACY MANUALS FOR MODERN USE

OVERVIEW

Worked with Kadant Black Clawson to update legacy equipment manuals and support the release of new documentation, collaborating directly with engineers to refine technical accuracy and user readability.

CHALLENGE

Legacy manuals were filled with outdated phrasing, inconsistent terminology, and unclear instructions—often confusing for the intended audience. The documentation followed a rigid, long-standing format that engineers were reluctant to change, even when issues were obvious. Pushing for improvements required balancing clarity with internal resistance to updating tradition.

RESULTS

- Improved and released a critical manual in collaboration with engineering
- Converted legacy content into a modern format, resolving inconsistencies
- Balanced clarity with company standards despite resistance to change
- Transitioned to on-call support while maintaining documentation quality



STRUCTURED DOCUMENTATION. MINIMAL OVERSIGHT.

The Writing Sample builds scalable systems that work the way your team does.

We:

- Deliver MIL-STD, ISO, and in-house compliant documentation
- Support engineering, quality, and service teams
- Operate under NDAs and regulatory constraints
- Build once—so you don't have to revisit it later



TRUSTED IN REGULATED ENVIRONMENTS

From aerospace to energy to medical, we've delivered:

- Secure, streamlined workflows
- Systems that stay useful after contracts end
- Documentation tailored to real operational needs

QUIET EXECUTION. VISIBLE RESULTS.

Our work blends into your operations—but your teams, auditors, and customers will notice the difference.

Want to see how we work? Let's talk.

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Disclaimer: This case study summarizes publicly shareable aspects of my role. All original documentation is protected under ITAR regulations and NASA/contractor confidentiality agreements, and I no longer have access to any project materials.